Glasgow Night Shelter for Destitute Asylum Seekers
Volunteer Role Description

Overall Purpose of the Organisation: The Glasgow Night Shelter for destitute asylum seekers provides a vital service for guests who cannot access other homeless services due to their immigration status. 365 nights a year, the night shelter provides a hot meal and somewhere warm and safe for asylum seeker men to stay overnight between 8pm and 8am. Up to 15 men a night stay in sleeping bags on the floor of a church hall gym in the centre of Glasgow.

Overall Purpose of the Volunteer Role: The night shelter co-ordinator together with a large team of volunteers ensure the smooth-running of the shelter, provide catering and overnight accommodation to shelter guests in a supportive atmosphere.

Volunteer Tasks

- Welcoming the guests and providing social contact
- Helping to prepare and serve evening meal
- Ensuring that guests abide by the Code of Conduct for the shelter
- Encouraging guests to take part in the rota of practical tasks
- Following Night Shelter Policies and Procedures
- Sleeping overnight in the shelter to oversee guests' safety and well-being
- Ensuring guests leave the shelter by 8am
- Ensuring that the shelter is left clean and tidy

Hours: One twelve hours shift weekly, fortnightly or monthly (as suits)

Qualities

- Willingness to learn about the diverse needs of destitute asylum seekers and promote understanding of issues affecting them
- Commitment to improving the lives of destitute asylum seekers
- Sensitivity to mental health issues and stress due to the asylum process
- Ability to respond calmly but quickly if an emergency arises
- Judgement of when to request further help

Benefits

- Taster session and Induction Training
- Opportunity to provide practical support for asylum seekers
- Team working, meeting new people and social events

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